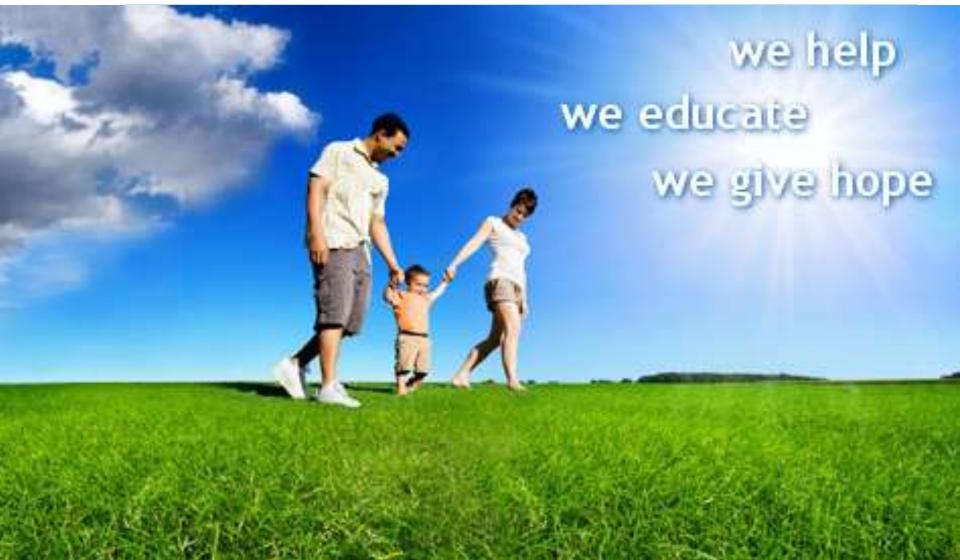


#### Welcome to: **Newcomers and Money**

debt solutions | education | financial strategies



### **Our Mission**





# Agenda



- Canadian banking system
- Savings
- Credit
- Payday loans
- Avoiding scams
- Resources





#### **Some Facts**

 1/5 people in Canada's population is foreign-born (Statistics Canada, 2012)

 Between 2006 & 2011, 1.1 million foreignborn people immigrated to Canada (Statistics Canada, 2012)

 40% of the population in metro cities are born outside of Canada







#### **Bank Accounts**

- Many banks offer no fee accounts for newcomers to Canada
- The Global ATM Alliance is a joint venture of several major international banks that allows customers of their banks to use their <u>ATM</u> card or <u>debit card</u> at another bank within the Global ATM Alliance with no International ATM Access fees.
- Beware of fees & holds on funds transferred
- Many languages available at financial institutions





#### **Bank Accounts**

 You are entitled to open a bank account in Canada even if:

you don't have a job



 you don't have money to put in the account right away





### I.D. Requirements

To open a bank account, you must present 2 specific pieces of identification 1 with a picture and 1 with your Canadian address including:

- foreign passport
- Canadian driver's license
- Certificate of Canadian Citizenship
- Certification of Naturalization, in the form of a paper document or card but not a commemorative issue
- Permanent Resident card or Citizenship and Immigration Canada Form







#### Banks

- Canada has a variety of chartered banks (e.g. RBC, CIBC, Scotia, TD, BMO, etc.)
- Banks are full service (deposit, lending, investing)
- Your money is insured up to \$100,000
- You have the right to a bank account at a chartered bank





#### **Credit Unions**

- Credit unions are different than banks
- They are a member-owned financial cooperative
- May have "member" fees
- Your money is insured amount unlimited







#### **Automation**

- You can set up automatic payments or withdrawals to come directly out of your account for:
  - Bills (e.g. hydro, cell phone, insurance, cable)
  - Savings
- You can have your income deposited directly from your employer and/or government into your account
- Be sure to have the funds available in your account, or NSF charges can apply
- You are responsible for the activities on your accounts so check these regularly





# Don't Forget...

 Taxes – you are required by law to file your taxes annually



Check out your local community agency for assistance on filing taxes







#### **Online Resources**

- The Financial Consumer Agency of Canada (FCAC) has a good tool to help you select a bank/credit union
  - www.fcac-acfc.gc.ca

- Canada Revenue Agency (CRA)
   has benefits listed on their website
  - http://www.cra-arc.gc.ca/menu-eng.html





#### Resources

#### <u>Financial Institutions offering Newcomer Programs:</u>

- BMO Newcomers to Canada
- CIBC Welcomes Newcomers to Canada
- HSBC New to Canada
- ICICI Information about a Newcomers' to Canada account.
- National Bank of Canada Immigrating to Canada
- RBC Immigrating to Canada
- Bank of Nova Scotia Startright Program for New Canadians
- TD Bank Group New to Canada







### **SAVINGS**

# Think about how money was handled in your family back home...

- What was your community's approach to savings?
- How did you save money?





### Coins in a Jar



Have you ever saved up all of your spare change?

- What could those coins pay for?
  - Example: spending money on a vacation





#### Cash At Home

#### Advantages:

- Cash available for take out!
- Cash available when the banking system is down

#### Disadvantages:

- Safety: is your money safe from thieves and yourself?
- No interest earned







# Saving your Money

Registered Retirement Savings Plans (RRSPs) to save for retirement

Registered Education Savings Plans (RESPs) to save for a child's education

- Registered Disability Savings Plans (RDSPs) to save for the financial security of a family member with disabilities
- <u>Tax Free Savings Accounts</u> (TFSAs) to save for the future or a particular purchase (e.g. car, vacation, etc...)





### **How to Build Savings**

#### 52 WEEK MONEY CHALLENGE

WEEK	DEPOSIT	ACCOUNT	WEEK	DEPOSIT	ACCOUNT
	AMOUNT	BALANCE		AMOUNT	BALANCE
1	\$1	\$1	27	\$27	\$378
2	\$2	\$3	28	\$28	\$406
3	\$3	\$6	29	\$29	\$435
4	\$4	\$10	30	\$30	\$465
5	\$5	\$15	31	\$31	\$496
6	\$6	\$21	32	\$32	\$528
7	\$7	\$28	33	\$33	\$561
8	\$8	\$36	34	\$34	\$595
9	\$9	\$45	35	\$35	\$630
10	\$10	\$55	36	\$36	\$666
11	\$11	\$66	37	\$37	\$703
12	\$12	\$78	38	\$38	\$741
13	\$13	\$91	39	\$39	\$780
14	\$14	\$105	40	\$40	\$820
15	\$15	\$120	41	\$41	\$861
16	\$16	\$136	42	\$42	\$903
17	\$17	\$153	43	\$43	\$946
18	\$18	\$171	44	\$44	\$990
19	\$19	\$190	45	\$45	\$1035
20	\$20	\$210	46	\$46	\$1081
21	\$21	\$231	47	\$47	\$1128
22	\$22	\$253	48	\$48	\$1176
23	\$23	\$276	49	\$49	\$1225
24	\$24	\$300	50	\$50	\$1275
25	\$25	\$325	51	\$51	\$1326
26	\$26	\$351	52	\$52	\$1378





### **Sending Money Home**

- Common ways to send money back home:
  - International banking alliances (check with your own bank)
  - Paypal
  - Email transfers
  - Joint account with a bank card
  - Wire transfers



- Consider the fees when choosing your method
- If you are using credit to send money back home, please speak to a Credit Counsellor





#### What Is Credit?

Purchasing something today with the promise to pay it back in the future.







# **Types of Credit**



Open: cell phone contract, utilities

 Unsecured: credit card, loan, line of credit, payday loan

Secured: mortgage, loan

Government: taxes, student loans, insurance





# Why is this important?



 Good credit in Canada demonstrates trust and reliability.

- Some people who may be interested in your credit include:
  - Banks and credit unions
  - Landlords
  - Employers





#### **Use Credit Cards Wisely**

\$5000 purchase on credit card, 18.9% int. (APR)

Min. payment of 3% (\$150 to start)

Total Cost of Borrowing: \$10,300 paid over nearly 20 years!

Same \$5000, 3% min. payment but at 9.9%?

Total cost: \$6,828 over 13.5 yrs.

Repaid at \$325 per month for 18 months is only an extra \$771.17 in interest!





# **Credit Reporting**



#### What is a credit report?

 A detailed list of an individual's credit behaviour over the past number of years.

 It is used by a lender to determine if, based on past behaviour, someone is likely to repay new money that they borrow or not.





# Your Credit Report



#### What is on your credit report?

- Personal information
- Spousal info (if applicable)
- Hard hits (who you have applied for credit with)
- Soft hits (checking your own, creditors pulling info about their products) – only shown to you
- Public records (collection items, government and insurance debt that's in arrears, judgements, bankruptcy, debt restructuring)
- Consumer statement
- Trade lines (your credit accounts and borrowing activity)



# **Credit Rating**



#### What do the trade lines mean?

- R: revolving debt (e.g. credit cards, lines of credit)
- I: installment debt (e.g. car loan)
- O: open debt (e.g. cell phone contract, insurance, gym membership)
- Information will include creditor name, account number, credit limit, last paid, balance, date of last activity and status





# **Credit Rating**



What do the Ratings Mean?	R/I/O
Too new to rate	0
Paid as agreed	1
Paid late but within 30 days	2
Paid up to 60 days late but not more than 90 days; 2 payments past due	3
Paid up to 90 days late but not more than 120 days; 3 payments past due	4
Account is at least 120 days overdue but not rated 9 yet	5
Making payments under consolidation order, debt repayment or similar arrangement	7
Repossession	8
Bad debt; placed for collections; settled debts	9





### Your Credit Score



 Your credit score is a predictor that lenders use to see how likely you are to pay back your debts

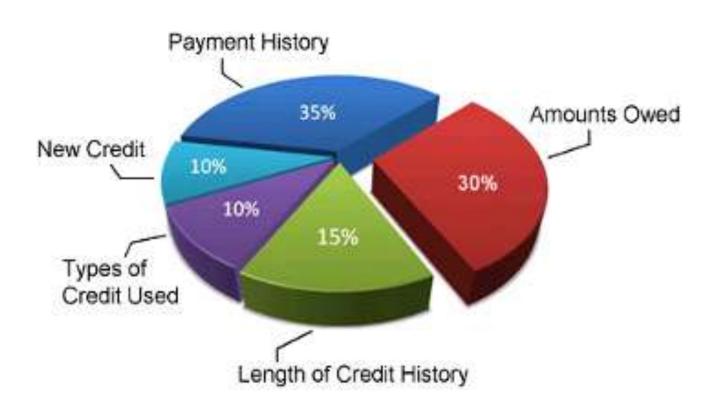
Credit scores range from 300-900

 The higher the score, the more likely you are to pay back your debts





#### **Your Credit Score**







#### **Credit Reporting Agencies**

#### **Equifax**

www.equifax.ca

1-800-465-7166

#### **Transunion**

www.transunion.ca

1-800-663-9980





### **Your Credit History**

- Your credit history does not transfer from your home country to Canada
- To build credit in Canada, you can:
  - Get a cell phone on contract
  - Get an unsecured credit card
  - Get a secured credit card







# What doesn't build credit?

- Visa/debit
- Pre-paid credit cards
- Cell phone (pay as go; pre-paid, month to month)
- Payday loans





# **Using Credit Wisely**

- Pay creditors on time
- Try not to carry balances
- Have only one credit card
- If you are overwhelmed, call for help and do <u>NOT</u> ignore the debt!







### **Credit Report Facts**

It's free to check your credit report 1x/year

 If there are mistakes on your credit report, it is up to you to get them fixed

 Good or bad, items will stay on your credit report for a given period of time





# Pay Day Loans

#### **Facts**

- Small loans (less than \$1500)
- Due on next pay day (usually 2 weeks)
- No credit check
- High interest
- Automatic withdrawals







#### Payday Loans – A Warning

# Average interest of payday loans vs other financing options

Pay day loans: 60%

Bank Overdraft: 21%

Credit Cards: 18%

Line of Credit: 10%







## The Pay Day Loan Cycle

	Pay Day Lender A	Pay Day Lender B	Pay Day Lender C
Loan	\$300	\$369	\$454
Fees	\$69	\$85	\$104
Total	\$369	\$454	\$558
Due Date:	October 1	October 14	November 1

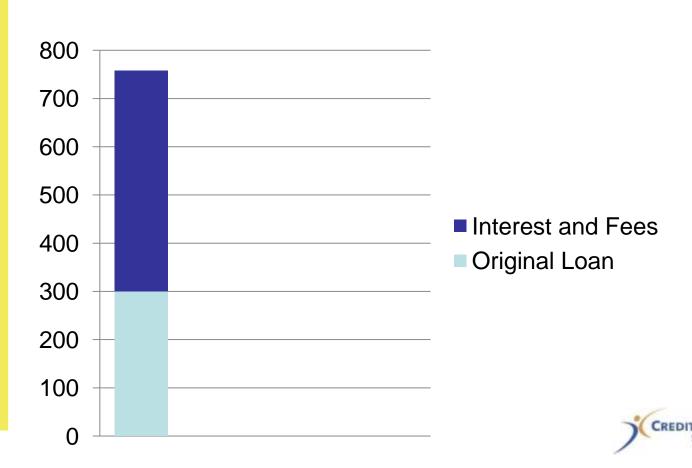
Pay Day lenders can charge up to \$25.00 plus up to 30% of the total balance for late payment!





#### The Pay Day Loan Cycle

#### Another view....





#### Signs That You Need More Help



- Feeling constantly stressed about money
- NSF charges
- Constantly in your overdraft
- Using credit to pay other credit
- Fighting with your family about money
- Collection calls
- Can't sleep due to money stress
- See no other way out except bankruptcy





#### **Fraud Prevention**

- Fraud stats
- Top Scams
- Reporting
- Prevention
- Who to call







#### Did You Know?

- Estimated 1 million Canadians are victims of fraud and identify theft costing over \$10 billion
- Nearly 80% of mass marketing fraud is committed by organized crime groups



9 in 10 Canadians do not speak to anyone about fraud





## **Top Scams in Canada**

- Phishing
- Prize pitch
- Recovery pitch
- Advanced fee loans
- Travel scams
- False charities
- 900 scams
- West Africa & Nigerian letters
- Pyramid Schemes
- Employment recruitment







#### **Debit Card Fraud**



- Protect your debit card and PIN
- Memorize your PIN (don't write it down)
- Swipe your debit card yourself (if possible)
- Check your accounts regularly
- Call your financial institution immediately if there is a problem





#### **Credit Card Fraud**

- Review your cc statements regularly for accuracy
- Never give our your cc number unless it is to a reputable organization
- Protect your PIN and your credit card
- Report it to your credit card company, the police, and the Canadian Anti-Fraud Centre
- Call Equifax Canada & Transunion Canada to put fraud alerts on your Credit Report







#### **Identity Theft and Fraud**

- ID theft: acquiring and collecting someone else's personal information for criminal purposes (RCMP)
- Criminals are looking for: full name, DOB, SIN, address, mother's maiden name, user names & passwords, PINs, credit card info (3 digits on the back), bank account #'s, signature, passport #
- Used for opening bank accounts, applying for credit, making
  purchases, obtaining government benefits, and hiding criminal activities

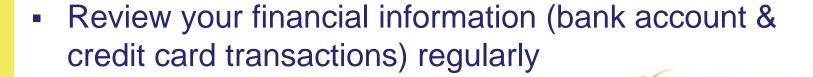






#### Prevention

- Protect your information & PINs
- Leave your SIN card at home
- Trust your instincts
- Review your credit report annually







# Reporting

- Contact your local police department
- Contact Canadian Anti-Fraud Centre
  - 1-888-495-8501 or <u>www.antifraudcentre.ca</u>
- Contact Equifax & Transunion
  - <u>www.equifax.ca</u>; 1-800-465-7166
  - www.transunion.ca; 1-877-525-3823





#### **Trust Yourself**

# If it sounds too good to be true, assume it is!

If you are wondering if something is legitimate, ASK!!







#### **Learn More**

- Discover more through our:
  - Monthly newsletter
  - Helpful websites
  - Social media

www.mymoneycoach.ca/follow





## How We Help



- Confidential, no-cost credit and budget counselling
- Toll-free telephone counselling, 1.888.527.8999
- Debt repayment programs and alternatives
- Consumer workshops on credit and money issues
- Online assessments and information
- Referrals to other community and professional services
- Helpful money management tips on our websites:

NoMoreDebts.org MyMoneyCoach.ca

